

## QUALITY POLICY

**INDITEL PROYECTOS INDUSTRIALES S.L.**, aims to achieve a high level of quality in the field of **marketing and distribution of valves, filters, equipment and instrumentation products**. Therefore, our main goal is to achieve the satisfaction of our customers by offering them the best service, through the quality of our products and the excellent service of our team.

For this reason we have material resources and a qualified team whose mission is to always meet the customer's requirements and maintain a high level satisfaction with respect to our services.

**INDITEL PROYECTOS INDUSTRIALES S.L.**, is aware of the importance of quality, as well as the need of a good management resources, is committed to the dissemination of these values throughout the organization. To implement and maintain a quality system based on the requirements according ISO 9001:2015.

This quality system is intended to ensure the best possible of our commitments with our customers both funding agencies, so that our products and services to better respond to your needs.

As permanent objective with our customers, as well as propose get your maximum satisfaction through quality service, also the following aspects are important:

- To promote a process of continuous improvement of the effectiveness of the system of Quality management.
- Continued and personalized attention to the customer, understanding their needs through a fluid communication.
- Comply with the requirements of our customers, ISO standard 9001:2015, the current legislation and other interested parties.
- Continuous improving of our services, making a constant effort updating our knowledge in new areas that allow us to place ourselves at the forefront of our sector, thus anticipating to new demands or needs of our customers.
- Instruct, motivate and involve staff in the management and development of the of quality system management, promoting continuous training to ensure a high degree of qualification of our employees.
- Use as far as possible of new technologies and equipment.

The direction

27/06/2017